

# AristoTelos

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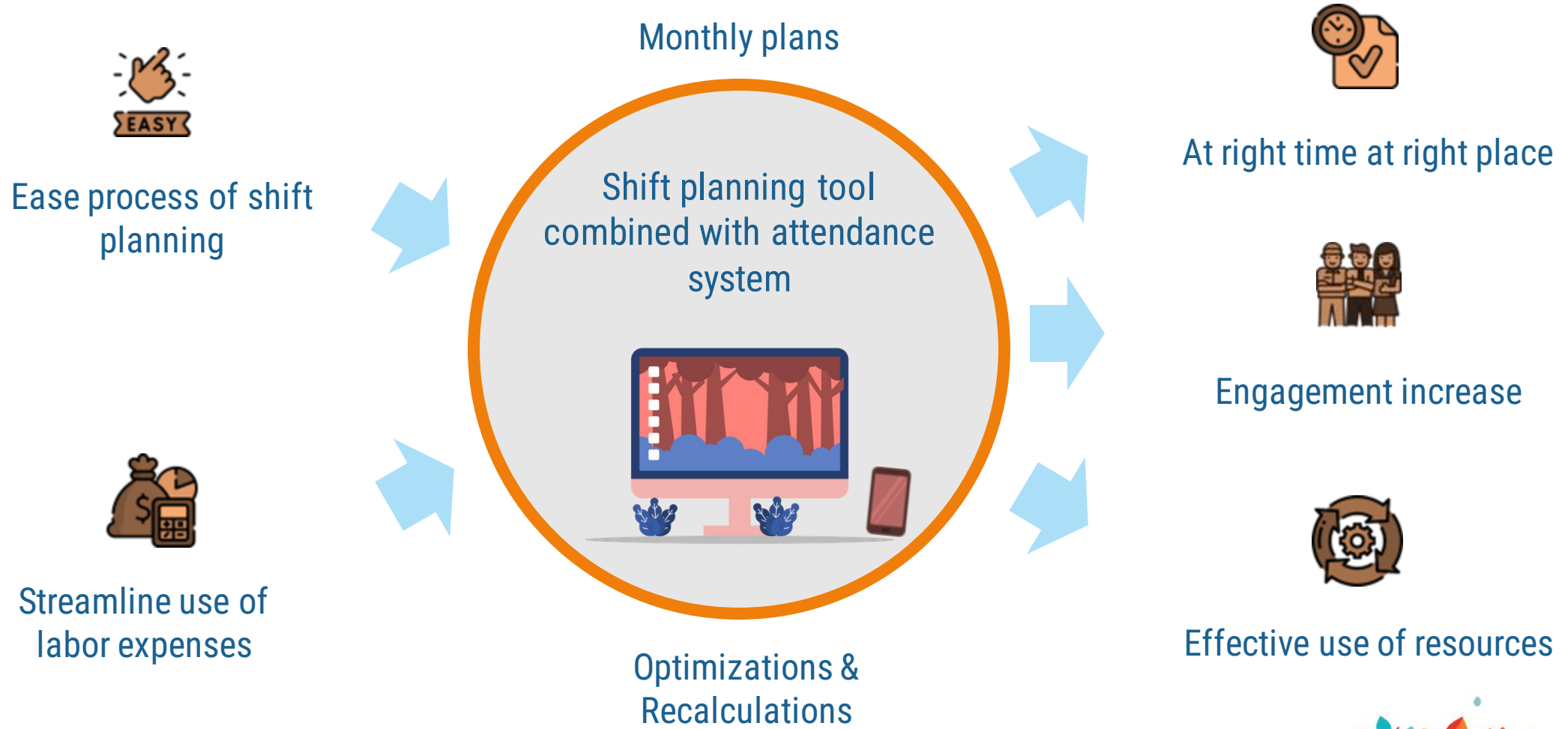
The Success Story of AristoTelos in  
Albert Czech Republic Retail Chain

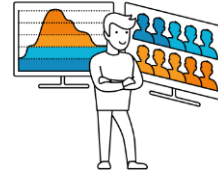




- One of the **lead food retailers** in Czech Republic
- **340 Stores**
- **3 Distribution centers**
- **≈ 20.000 employees**
- Member of **Ahold Delhaize Group**

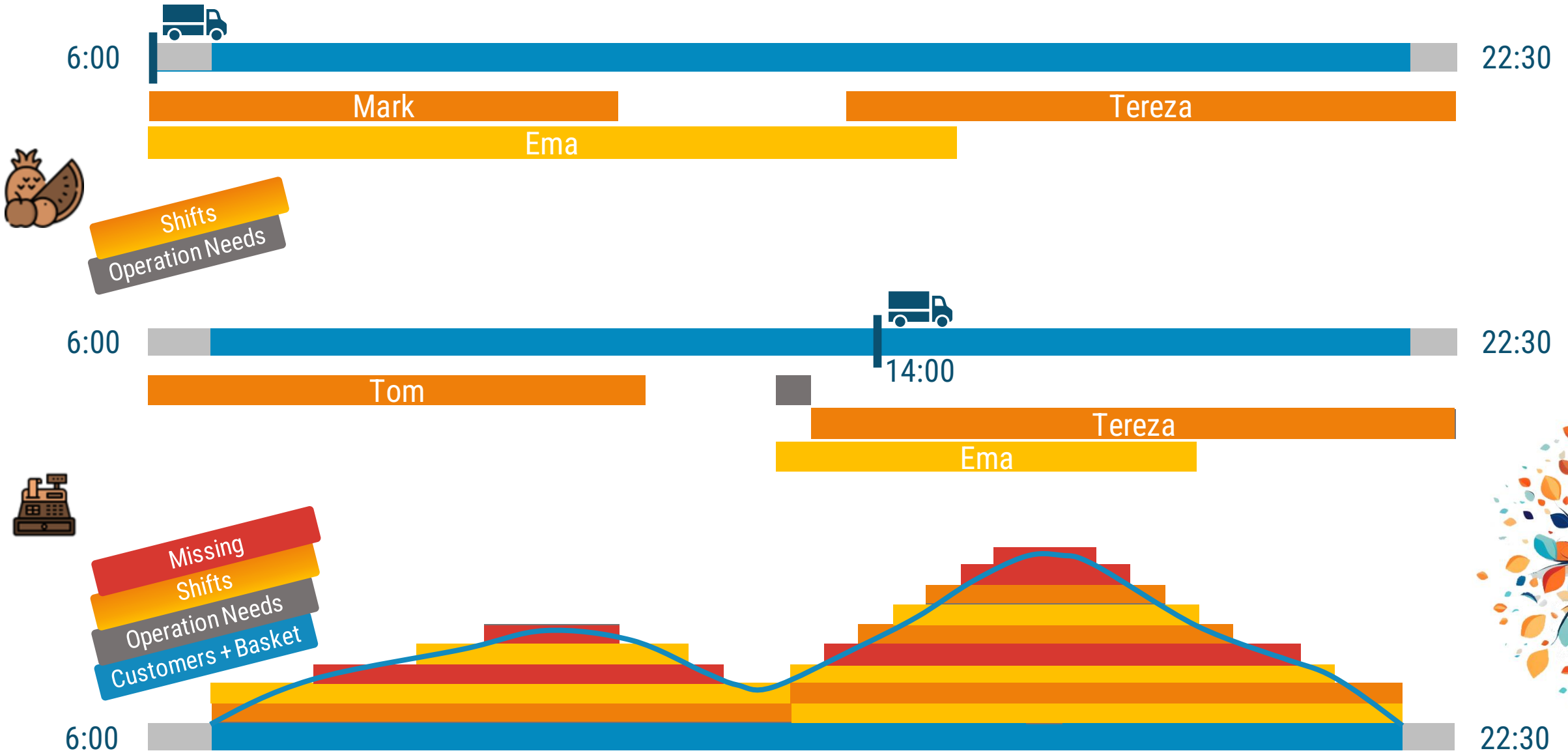






## STORE DATA / EMPLOYEES





	Monday														Tuesday									
	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	6	7	8	9	10	11	
Mark	●	●	●	●	●	●	●													OFF				
Emma								Holiday																
Tereza																								
Tom																								§§§

**Variables**

Time intervals with activities based on employee skills joint into shifts



**Constraints**



Capacity Needs per store section and activity

Employees requirements and preferences

**Fairness**

- Fair shifts distribution
- Fair requirements satisfaction

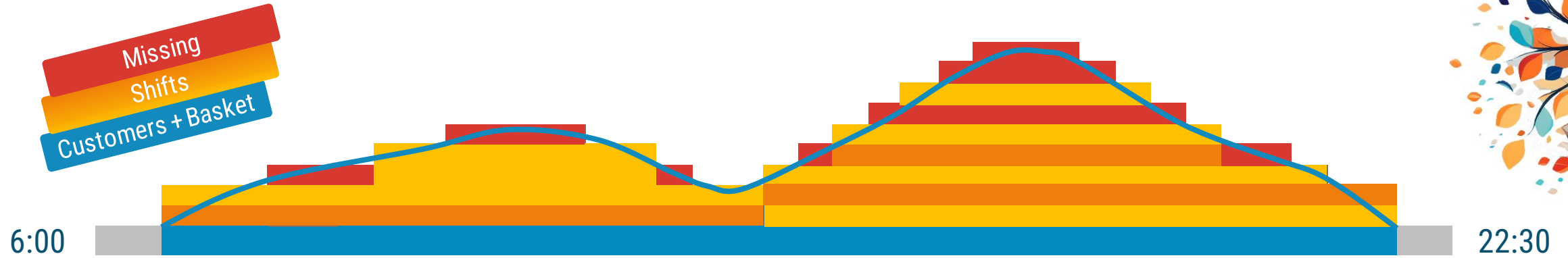
**Legal rules**

- Working time
- Interval between shifts
- Consecutive shifts

**„Happiness“ rules**

- e.g. no Friday afternoon shift if employee has weekend off





**Create open shifts from uncovered operation needs**

Find optimal shifts combinations  
Offer open shifts online within seconds





## Company

- ✓ **Optimal** coverage of workforce
- ✓ **Saves time** of managers
- ✓ Always **Labor code compliant**
- ✓ **Savings** on labor expenses

## Employees

- ✓ Increase of **engagement**
- ✓ Better balance between working and **private life**
- ✓ **Fairness**
- ✓ **Online** communication
- ✓ Mobile **application**

## Customers

- ✓ Employees are **present when needed**
- ✓ Increase of **customer experience**
- ✓ **Lowering waiting time**

Helping us on our journey to be **The best store in every town**

